

Maintenance

Floor care and maintenance

Many problems can be prevented before they occur. Although HeartPlank® floors are tough, they are not indestructible. With proper care and maintenance, your new floor will give you years of service and enjoyment while retaining its natural beauty.

Floor care

Immediately: Blot up spills, spots or marks such as heel marks with a dry or damp cloth. If any residue remains, wipe carefully with mineral spirits.

Frequently: Vacuum or sweep the floor often to prevent accumulation of dirt or grit that can scratch or dull the floor finish.

Periodically: Damp mop your floor. If your floor has been finished with Trip Trap oil finish, mop the floor using Trip Trap's Soap Natural or White (see Trip Trap).

Accidents: For scratches or burns to the floor, consult your floor dealer. Repair kits, top coat finishes and materials are available. For oil finished floors, please follow Trip Trap instructions.

Surface wear, low luster levels: Consult your floor dealer. Signs of wear appear first on the finish. Your dealer can supply you with a quality finish to renew the surface. Oil finished floors are easily cleaned and rejuvenated with new oil.

Protect your floors

Be careful with heavy appliances and furniture. Support them with wide-bearing, non-staining glides, such as high quality wool felt pads. Appliances can be moved into place by sliding them slowly over the floor on a clean piece of carpet turned face down.

Protect your floor against abrasive dust or grit by placing a quality door mat at the entrance of your home. It will protect your floor and save you unnecessary clean-up tasks.

Protect your investment in HeartPlank® flooring, furniture and all fine millwork by maintaining normal interior humidity levels. NOTE: Normal humidity levels are between 40% and 60% relative humidity. Relative humidity should never fall below 30% or exceed 70%.

Area rugs should be used where concentrated foot traffic occurs to make long term maintenance easier. This is especially important in front of the kitchen sink.

Added protection

Wood floors are subject to permanent indentations and possible scratching by excessive loads from small sharp objects, such as from high heels. It is recommended that you remove any existing metal or plastic domes (small bearing surface) from bottom of furniture legs or equipment and replace them with wide-bearing surfaces such as thick stick-on wool pads.

Since floor guides and rolling type casters on furniture and appliances may not adequately prevent indentation or damage to wood floors, any responsibility for such use is that of the furniture manufacturer.

SPECIAL HARDWOOD PRODUCTS INCORPORATED

Whenever a HeartPlank® floor is expected to receive heavier usage, such as light commercial floors or playrooms, an additional finish coat is recommended at time of installation. For heavy commercial use, a Trip Trap oil finish is highly recommended.

A Lifetime Floor

Due to its construction, HeartPlank® flooring is dimensionally very stable under a wide range of conditions, including installations over radiant heated subfloors.

Since HeartPlank® floors can be sanded several times, they will outlast most ¾” solid floors of similar dimensions.

Oil finished HeartPlank® floors, properly maintained, will never need sanding. They are simply cleaned and re-oiled for a fresh, new look.

Warranty

HeartPlank® flooring carries a lifetime structural guarantee, even when installed over radiant heated subfloors. And a 25-year wear guarantee for its prefinished floors.

Due to its thick wear layer, the floor can be sanded 3 to 5 times.